

PRESS RELEASE

Date of issue: 04/11/2020

Citizens Advice Sherwood & Newark - Big energy saving winter

We are living in uncertain times and saving money is important. Keeping your home warm shouldn't cost a fortune. Saving money on your energy bills can make a big difference.

Last year the big energy saving winter campaign saw thousands of people across England and Wales save over £1 million on their energy bills.

We are encouraging people to:

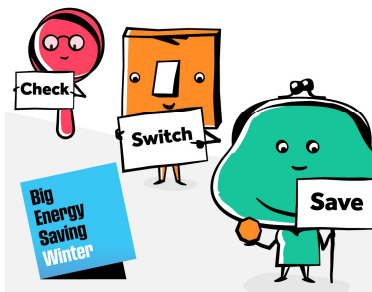
Check to see if you are eligible for any special discounts, grants or support with your energy bills. You could be missing out on discounts, grants or support that will save you money.

Switch your tariff or supplier to get the best deal. You can use the Citizens Advice price comparison tool <https://energycompare.citizensadvice.org.uk/> to check to make sure you're getting the best deal.

Save money while keeping your home warm. You could save hundreds of pounds a year if you make your home more energy efficient. This can be done in simple ways, such as not leaving appliances on standby and always turning off the light when you leave a room. (but, don't be like me - check that no one else is in the room first!)

Visit <https://bigenergysavingwinter.org.uk/Check/> for more information

It's as easy as...



You can contact Citizens Advice Sherwood & Newark for information and advice:

- **General advice** will be given via our Advice line on 0800 144 88 48 or Textphone: 18001 0800 144 8 444 Monday to Friday 10am to 4pm. Alternatively, you can ring our local office number on 01623 861769 where you may be offered a call back

- People can **chat online** to an advisor by visiting our website www.citizensadvice.org.uk/contact-us.
- To contact us via email use **advice@sn-ca.org.uk**
- You can find help with **Debt & Money Advice** on 01623 869081
- For advice on **Consumer issues** (e.g. issues related to products or services you've purchased) call the Citizens Advice consumer helpline on 0808 223 1133 Textphone: 18001 0808 223 1133 or chat online to an advisor on our website.
- Anyone seeking support to make a new claim for **Universal Credit** should call the Universal Credit Help to Claim line on 0800 1448444. Textphone: 18001 0800 144 8 444 and Web-chat:www.citizensadvice.org.uk/helptoclaim

Notes to editors:

1. Citizens Advice is made up of the national charity Citizens Advice; the network of independent local Citizens Advice charities across England and Wales; the Citizens Advice consumer service; and the Witness Service.
2. Our network of charities offers impartial advice online, over the phone, and in person, for free.
3. Citizens Advice is the largest provider of free, multi-channel debt advice. Providing that help gives Citizens Advice unique insight into the types of debts people struggle with.
4. Contact us on 01623 861769